

News @ Thomas

Tech Support

Thomas Technical Service released a service bulletin on the first of July to promote our September service school. September 21st, 22nd and 23rd will be three days of technical training from both Thomas experts, and experts arriving from our major suppliers. We hope to see your registration soon – please note that the cut off for admission is August 19th.



You've probably noticed the T85 repair manual added in July to our Manual Resources, we also plan to have a few more additions in early August, including the T173, T233, T83 parts manuals.

Customer Service

As most of you are aware, we have been experiencing shipping delays in processing orders from our Centreville warehouse for a few weeks now, and are working diligently to ship orders out as soon as possible. We are still trying to resolve the issue and hope to have it rectified within the very near future. On behalf of everyone here at Thomas, I would like to thank you all for your patience, and apologize for any inconvenience that this caused. We would like to ask for your continued support while we work to get back to shipping as normal.



Sales update

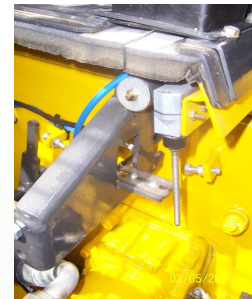
Beep, Beep, Beep...

One of the most recognized sounds at the construction site. In this newsletter, Thomas would like to advise dealers of the backup alarm option. This option can be installed at dealer level or factory level. The kit comes complete with harness, switches, beeper and all hardware required to



install. Each control lever has its own switch to ensure that the alarm sounds even if one lever is directed rearward. The industrial standard beeper is mounted inside the rear door and well protected from potential damage. Slots cut through the rugged Thomas rear door, which allows the beeper to

be clear as the unit moves in the reverse direction. If you have any added questions on the Thomas Backup alarm or require kit order numbers, please contact your regional sales manager or Thomas Technical Service.



Rebates...

You can receive a rebate on selected products for a limited period, so don't miss out on this opportunity. For more information on rebate programs, please contact your RSM for details.

Think Green

Think Green and how you can make a difference Pre-cycling – Think about making the right decisions to avoid extra waste.



Let us spread the news on your upcoming shows. Just forward show details and dates to your regional sales representative or Susan Hunter @ shunter@thomas-equipment.com and we will post them on our website under the "Trade Show Calendar".

New Dealers

Ashots Outdoor Power Equipment (Mississauga, Ontario, Canada)

Thomas Equipment is happy to welcome our new Ontario dealer to the Thomas family, Ashots Outdoor Power Equipment, who has joined the Thomas family as a full line dealer.

Established in 1989, Ashots Small Engine Service Centre began as a family-run business, operating out of a small 1200 square foot shop, and dedicated to the selling and repairing of lawn and garden equipment for home-owners.

Throughout the years, Ashots Small Engine Service Centre expanded to a 2200 square foot shop which provided services not only to residential landscapers, but to commercial landscapers as well. After years of dedication, honesty, integrity and the acquisition of the newest products on the market, it was evident that another expansion was to be expected. In the winter of 2004, Ashots Small Engine Service Centre changed its operating name to Ashots Outdoor Power Equipment to further reflect on the level of service provided by this enterprise.

We welcome Ashots to the Thomas family !

We appreciate you taking the time to read this newsletter, and welcome any comments and feedback you have. Please send your thoughts to newsletter@thomas-equipment.com.